Erica Nicole Rossignol, MSN, RN

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University of Colorado, College of Nursing, Aurora, CO

Major: Master of Science in Nursing, August 2024 **Specialty:** Veteran and Military Health Care

University of Cincinnati, College of Nursing, Cincinnati, OH

Major: Bachelor of Science in Nursing, April 2014

Minor: Psychology Honors: Cum Laude

Employment

Veteran's Affairs, Northern California Healthcare System David Grant Medical Center (DGMC), Travis AFB, California

Nurse Supervisor, VA/DoD Joint Venture, Aug 2020-Current

- Functions as Nursing Supervisor, directing over 264 personnel in 5 inpatient units, facilitating 2.2K admissions in FY23, generating at least \$45M in services for Veteran and Military population.
- Participates in VA/DoD Master Sharing Agreement renewal policy updates and shares best practices for transfer coordination with Executive Leadership, Emergency Department Leadership, and Physicians.
- Coordinated inbound humanitarian transfers of at least 10 civilians requiring emergent hyperbaric treatment for CO2 toxicity resulting in emergent, lifesaving hyperbaric treatment unavailable at civilian facilities due to unplanned degradation of local civilian hyperbaric facility capability.
- Supports inbound Aeromedical Evacuations (AE), Coordinates all intra-theater movement directly with Theater Patient Movement Requirements Center (TPMRC) as a transfer coordinator in the Joint Recapture Intake Center (JRIC).
- Functions as Clairvia Administrator utilizing system to generate reports to identify
 hospital wide staffing gaps and reports to VA/DoD executive leadership identifying
 trends and mitigating factors preventing patient flow.
- Support Active-Duty missions by participating in planning and creatively merging 2 inpatient Medical Surgical Units comprised of 112 personnel to sustain bed capacity at 70% allowing for at least \$12.3M in continued access to inpatient medical care for Veteran and Military members.

- Leverages MHS Genesis to review target and demand staffing, collaborating with all
 inpatient wards to maximize the MHS Genesis platform in supporting a nursing
 staffing model that drives the delivery of safe patient care.
- Strengthened VAHCHS/DoD collaboration by participating in working group to improve DAISY Award program at both the facility and VISN level presenting 4 DAISY Awards in FY23 and a Lifetime DAISY Achievement Award in FY24
- Collects and analyzes data to present to executive leadership at the Joint Venture
 Oversight Committees (JVOC) monthly meeting to facilitate discussions between VA
 Northern California Health Care System (VANCHS) and David Grant Medical Center
 (DGMC) to evaluate program effectiveness and review performance metrics.
- Identified opportunities for process improvement and developed process improvement project to improve quality and safety of interfacility transfers.
- Creatively executes contingency plans to manage unexpected issues that arise overnight such as unplanned system outages, utility disruptions, and unexpected events; communicates contingency plan and outcomes with executive leadership.
- Collects and provides staffing information, patient census data, COVID patient census data, and deployed staff information to Defense Health Agency (DHA) Analytics and Evaluation Division with daily with Bed Status Reports and Common Operating Reports.
- Responds to all in-house medical emergencies, assists in emergency stabilization, treatment, and upgrades to higher level of care. Participates in debrief, critique and mock codes as part of continuous process improvement.
- Promotes High Reliability Organization through involvement at facility level in Ready Reliable Care in support of DHA's approach to increasing high reliability across the Military Health Systems (MHS).

Critical Care Registered Nurse, VA/DoD Joint Venture, Aug 2016-Aug 2020

- Functioned as primary night shift Charge Nurse responsible for overseeing MICU,
 SICU, PCU and Telemetry Unit.
- Coordinated LNU Fire Evacuation of hospital as part of ad hoc evacuation team; assisted 72 staff members evacuating 25 inpatients to 8 outside hospitals in less than 10 hours.
- Contributed to COVID pandemic response by cross training to Hemodialysis, Nursing Supervisor, and developed virtual visitation program utilizing iPad technology to connect veterans and their families during COVID pandemic visitor and isolation restrictions.
- Strengthened orientation program by attending the Preceptor Academy to more effectively precept staff to unit and to charge nurse role.
- Collaborated as primary lead RN of Code/RRT team responding to emergencies throughout the hospital; responsible for ensuring accurate documentation of event and debrief completion.

- Recognized elevated early warning scores of patients on Medical Surgical Units (MSU) and communicates directly with charge nurses to ensure timely recognition and intervention.
- Promoted patient safety by functioning as one of the primary reviewers for Patient Safety Reports (PSR), investigating 13 PSRs providing education, feedback and policy review to ensure patient safety.
- Supported MHS Genesis Go-Live electronic health record roll out by transcribing orders, medications, verifying accuracy, and identifying errors during the changeover for 65 inpatients.
- Served as unit leader in Hospice and Palliative care; developed comfort care education, protocols, and comfort care cart to promote holistic care of veteran's experiencing end of life. Participates in "Last Honor" ceremony to honor the veteran who has passed away.

Critical Care Registered Nurse, Veterans Affairs, Cincinnati Ohio, May 2015-Aug 2016

- Functioned as Registered Nurse in MICU providing individualized nursing care to Veterans experiencing critical illness.
- Demonstrated high level of functioning under serious, life-threatening situations.
- Responsible for developing individualizes care plans, titrations hemodynamic medications, care of mechanically ventilated veterans, care of central lines, and assisting with procedures.
- Served as unit leader in Hospice and Palliative care to provide education to peers and holistic care for Veterans experiencing end of life.

Critical Care Registered Nurse, University of Cincinnati Medical Center, June 2014-May 2014

- Functioned as Registered Nurse in 20 bed Neuroscience ICU at Level I Trauma Center.
- Responsible for holistic care of patients with severe neurological illness or trauma to include invasive ICP monitoring, care and use of central lines and titrating life-saving medications.
- Collaborates with Life Center Organ Donation as vital member of treatment team to care for organ donor patients.

Medical ICU Co-Op Student, University of Cincinnati Medical Center, May 2013-Apr 2014

- Selected by University of Cincinnati College of Nursing panel to participate in nursing co-op program.
- Developed critical thinking skills and knowledge while working 25 hours per week with dedicated RN preceptor. Encouraged to perform all duties of RN such as assessments, medication administration, and holistic care of patients.

Training and Certifications

- ACLS Certification, expires 3/2025
- BLS Certification, expires 3/2025
- TeamSTEPPS, 2019
- Critical Care Nurse Residency Program, 2014

Awards, Honors, and Scholarships

- VA Employee of the Month, 2023
- Go the Extra Mile Award, 2023
- Patient Safety Champion Award (2X) 2023-2024
- National Nurse Education Incentive (NNEI) Scholarship Recipient, 2022-2024
- DAISY Award Recipient, 2020
- VA Secretary Award for Excellence in Nursing Award Nomination, 2020
- Laura E. Rosnagle Academic Merit Scholarship Recipient, 2013-2014
- Eileen H. Duncan & Robert McCarthy Scholarship Recipient, 2012-2013
- Nellie Alden Franz Scholarship Recipient, 2011-2012
- University of Cincinnati Dean's List Recipient (12X), 2009-2013
- UC College of Nursing Professional Values Program (2X), 2012-2013

Affiliations

- DAISY Award Committee Co-Chair
- Sigma Theta Tau International Honor Society, Member
- American Association of Colleges of Nursing (AACN), Member